



Elizabeth Smith
1234 N. Main St.
Melrose Park, IL 60160

June 1, 2013

Dear Elizabeth Smith:

You must enroll in a health plan!

To enroll (become a member), you must choose a health plan and a primary care provider (PCP). Your PCP is the doctor or clinic you go to when you are sick or need a checkup. Your health plan is the group of doctors, hospitals, and other providers who work together to give you the healthcare you need.

The papers that came with this letter will tell you about your healthcare choices. Please read everything that came with this letter to make the best choice for you.

You must choose by July 31, 2013.

Please choose a health plan and PCP for each person listed here:

Elizabeth Smith	Date of birth: 10/26/1979	ID #: 123123123
Thomas Smith	Date of birth: 05/17/2001	ID #: 456456456

The health plans you can choose from are:

- Family Health Network
- Harmony Health Plan
- Illinois Health Connect
- Meridian Health Plan

If you do not choose by July 31, 2013, we will choose for you.

It is better if you choose because you know your healthcare needs best. For help choosing a health plan and PCP, read **Tips to Help You Choose** and **Your Health Plan Choices** that came with this letter.

There are three ways to enroll:

- Call us at **1-877-912-8880** (TTY: 1-866-565-8576). The call is free.
- Go to **www.EnrollHFS.Illinois.gov** and click "Enroll."
- Fill out the form that came with this letter. Then mail it back to us in the envelope we gave you.

After you enroll, the health plan will send you a Welcome Packet in the mail.

Thank you,
Illinois Client Enrollment Services